



Family Museum Rules of Conduct

Purpose

All persons using the Family Museum facility or services, or participating in any programs must act in a manner that does not interfere with the rights of others in their use and enjoyment of the Family Museum. Failure to comply with the following guidelines may result in removal from Family Museum premises and/or loss of privileges and membership. Nothing stated within this policy shall be deemed to preclude other civil or criminal laws of action.

The Family Museum has the authority to establish the following guidelines for patron conduct while on Family Museum property.

1. The Museum Director or designated staff has the responsibility and authority to enforce acceptable use rules of conduct for all persons using Family Museum facilities and services.
2. The Museum Director or his/her designees will determine when conduct or attire is inappropriate or non-compliant, in accordance with this policy.
3. Response to inappropriate behavior will be immediate.

Unacceptable Use- Definition

Any behavior that is disruptive or hinders the use of the Museum, endangers public safety or the security of the facility, or infringes on the privacy of the individual is prohibited on Family Museum property. This includes, but is not limited to:

- Acts in violation of any local, state, or federal law.
- Behavior, verbal or physical, which threatens or endangers the safety, health, or privacy of a patron and/or staff.
- Personal hygiene or behavior deemed unsanitary, offensive or inappropriate to the Family Museum setting.
- Behavior that disrupts staff, operations, and Museum procedures.
- Vandalism or deliberate destruction of Museum property.

Deliberate use of the Museum for unintended or inappropriate purposes, such as but not limited to, the following:

- Physical acts of intimate and/or inappropriate nature.



- Failure to vacate building in a timely manner at closing or in the instance of an emergency.
- Sleeping activity that interferes with public use or access to the facility, or disturbs patrons and/or staff.
- Professional or unauthorized photography or filming on Family Museum property.
- Use of Museum public Wi-Fi to view content that is not appropriate for the viewing of children or the setting of a children's museum.
- Unauthorized solicitation or sales of any kind, conducting surveys, petitioning, and other similar activities are not permitted on Family Museum property, except those conducted by Museum Staff in conjunction with their work.
- Gambling or panhandling.
- Smoking or tobacco materials of any type, including e-cigarettes, chewing tobacco, vapor cigarettes, etc.
- Allowing any child under the age of 14 to enter the Museum without an adult, unless volunteering and permission has been granted by Museum staff.
- Children must be supervised at all times by an adult or child who is at least 14 years old, unless they are otherwise supervised by staff in a preregistered program.
- Skateboards, scooters, roller skates/blades or other small motorized vehicles, with the exception of wheelchairs or other equipment required for use by persons with disabilities are not permitted.
- Alcoholic beverages are prohibited during regular Museum hours. Alcoholic beverages consumed on the premises after hours must be authorized by the Museum Director.
- Other types of behavior deemed disruptive, intrusive, unsafe, unhygienic, or otherwise inappropriate in a children's museum setting as determined by the Museum Director or his/her designee.

Security Cameras

Security cameras are installed throughout the Family Museum to protect the safety and security of patrons, staff, the building, and its contents. Only authorized staff or law enforcement may view the recordings.

Non-Compliance Guidelines

Persons who refuse to comply with the Rules of Conduct Policy may lose their membership, or be asked to leave the Family Museum premises. The Family Museum reserves the right to



remove any person whose behavior is disruptive, or inappropriate for a children's museum environment, or interferes with the use of the Museum by others. Intentional, repeated non-compliance may result in a temporary/permanent ban from Family Museum property. Family Museum staff reserves the right to call the police at any time if deemed necessary.

STEP 1- WARNING

Visitors exhibiting inappropriate behavior will be issued a verbal warning by staff and are required to cease all offending activity at once.

STEP 2- EXPULSION

Visitors who refuse to cease disruptive behavior upon reasonable staff request will be required to leave Family Museum property immediately for the remainder of the day.

STEP 3- SUSPENSION

Visitors who repeatedly & intentionally violate the Family Museum Code of Conduct and staff requests will lose Museum privileges (membership and/or admittance) up to but not limited to one month or as determined by the Museum Director.

BANNED

Customers who refuse to cease inappropriate behavior after STEP 3 will be banned from Family Museum property. The Museum Director has authority to ban a visitor on a temporary or permanent basis. Reinstatement will require authorization from the Museum Director.

POLICE

Family Museum Staff may call the police as deemed necessary. Instances which law enforcement may be called include, but are not limited to:

- Poses a suspected danger or threat to visitors, staff, or Museum property.
- Deliberately violates the law.
- Intentionally violates staff warnings, bans, or other Museum policies.

The Family Museum is not responsible for the safety or security of unattended children or personal belongings. The violation of federal and state laws or local ordinances is not permitted on Family Museum property.

Approved by the Board of Trustees
June 9, 2015